

SMILE PLASTICS

BUY  
BACK

# BUY BACK SCHEME

If you no longer have use for your Smile Plastics material, you can choose to recycle it through the normal recycling channels. Alternatively, we can take back your offcuts, along with any end-of-life Smile Plastics materials. We rework them into new panels, closing the loop and ensuring the plastics can brighten someone else's day in the future. It's a true full-circle life cycle!

## **Can I return any type of Smile Plastics product?**

All of our 100% recycled materials in our Core, Heron and Earth Collection are eligible. Custom materials that use a variety of waste-streams may also be accepted.

## **What condition does my material need to be in to be accepted for buy back?**

We want your plastic off-cuts—not your contaminated scraps. Please inspect your materials, remove any contaminants, and clean your pieces before sharing photographs with our team for assessment. This makes it easier for us to process your returns and reintroduce your material into the cycle as quickly as possible.

We are unable to accept materials in the following conditions:

- Contaminated materials with glues, adhesives / solvents
- Materials that have been bonded to other substrates or are heavily dirty

↑ In-house recycling of skeletal sheet waste



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## **How do I return my materials to Smile Plastics?**

If your materials are eligible, you will need to cover the cost of the return shipment via DDP Incoterms. We can assist in booking the return and will charge the shipping cost back to you with no administrative fee.

## **Will I get credit for everything I return?**

You can receive 30p per kilo, which will be deducted from your final invoice or credited to your account for future orders.

Your exact credit will be determined after we receive photographs of the material/s you wish to return, and we inspect each item.

## **I'm ordering a Smile Plastics panel, but don't need the full sheet - can you cut and buy back the excess up-front?**

Yes - repurposing would-be waste is at the heart of our business. And that applies to the start of the specification process too. Rather than send you more of our material than you need, we can cut a panel to your exact requirements and then buy back the resulting off-cuts up-front. We'll then calculate the value of the saved 'wastage' and credit against your order.

↑ In-house granulation of skeletal sheet waste



# MATERIALS REIMAGINED



Certificate Number 19268  
ISO 9001, ISO 14001